

# Business Process Automation Check

Provide transparency about current automation rates and processed document volumes



**Increase the degree of automation** in business processes (especially for no value-adding, repetitive tasks) to reduce process and overhead costs. As part of the service, recommendations are given on how to improve the degree of automation with already existing capabilities. Where applicable, new SAP S/4HANA innovations like robotic process automation or machine learning capabilities from SAP might be brought to attention.

## Overview

- The **Business Process Improvement** tools in SAP Solution Manager will be activated for selected automation & throughput key figure content by SAP to provide transparency on as-is measurements & root cause analysis (RCA) functionalities.
- In a series of joint remote & onsite sessions, the proven best-practice methodology will be applied to achieve tangible improvement results, which can be business and/or IT driven.
- Effort: **12 service days** #9503133  
SAP Business Process Improvement

## Tools & Content

- Activation of key figures for **Business Process Analytics**:
  - » Outbound deliveries created / automation
  - » Sales invoices created / automation (sales billing documents posted to accounting)
  - » Purchase requisition items created / automation
  - » Purchase order items created / automation
  - » Production/process orders created / automation
  - » Automation: vendor/customer payments
  - » Automation: FI-GL clearing
- **Dashboard** visualized by trend per calendar week
- **Progress Management Board** for automation key figures

## Interaction

- **Kick-off** session to outline the steps & preparation
- Remote on-demand **support** with preparation & authorizations
- 3-day **onsite workshop** including RCA & recommendation of best-practice action items (can optionally be done remote)
- 2 remote **follow-up** sessions to safeguard customer adoption

## Prerequisites

- SAP Value Assurance, SAP MaxAttention, SAP ActiveAttention
- SAP ERP or SAP S/4HANA with ST-A/PI 01T SP2 or higher
- SAP Solution Manager ST7.2 SP08 or higher
- Implementation (incl. manual steps) of SAP notes 2811411 & 2424585

