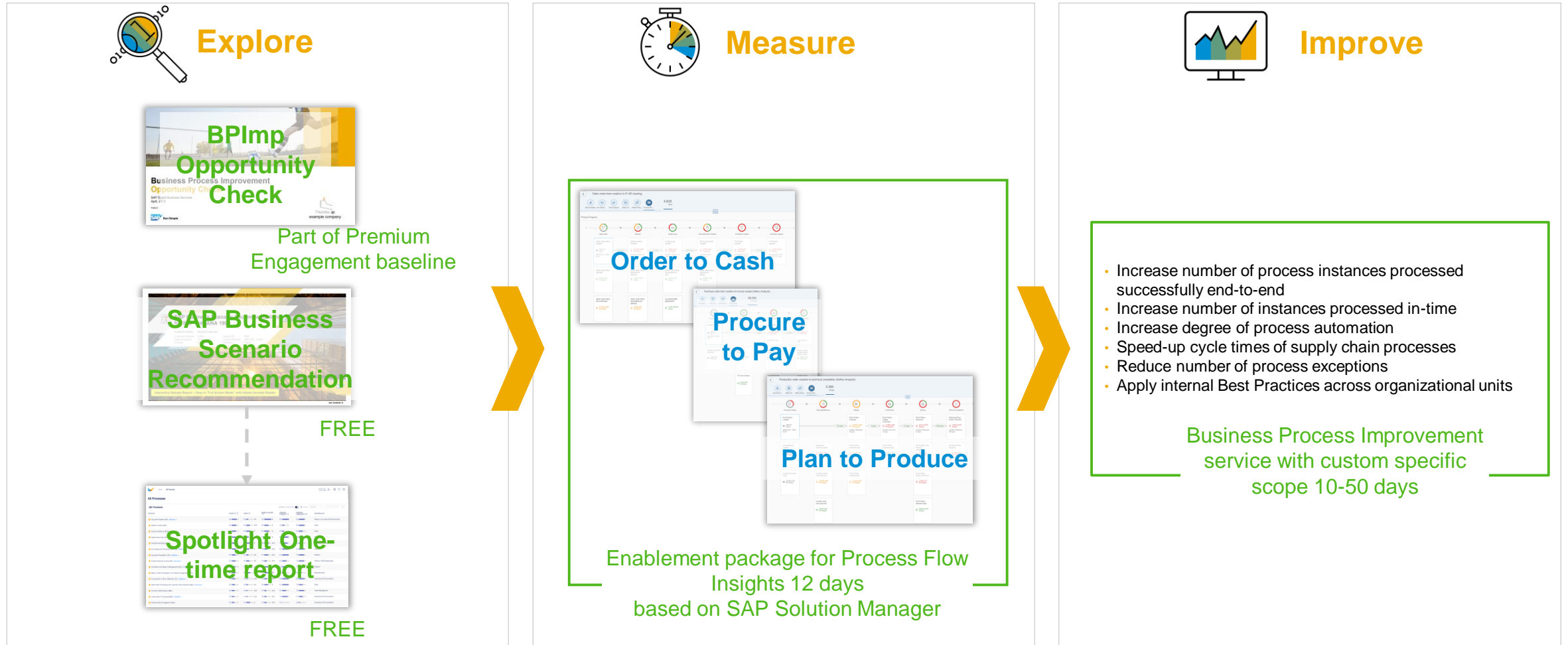


Services roadmap for Process Flows

Focus packages & services and their relations



Legend: Services & packages || Applications

Improve your material flow and value chain using process flow insights

Provide more transparency on current process performance



Improve process efficiency and excellence with the new Process Flow Insights. Our experience shows that customer's do not always know where the biggest problems are in a process. Process Flow Insights provides visualizations of pre-defined process flows based on real customer system data. The visualization comprises process completion and lead / cycle time data. Additional context information of common process leakages and weak points is provided. [Watch this video](#) for more information.

Overview

- **Process Flow Insights** in SAP Solution Manager will be activated for process progress key figure content by SAP to allow tracking an entire pre-defined business process(es) and indicate where improvement areas exist.
- One can filter dynamically per organizational unit, material, customer, vendor or single document where applicable.
- Effort: **12 service days for enablement package** #9503133 SAP Business Process Improvement

Tools & Content

- Activation of key figures for **Process Flow Insights**:
 - » Order to Cash
 - » Procure to Pay
 - » Order to Replenish
 - » Plan to Produce
 - » Request to Settle
 - » Make to Order
 - » Make to Stock
 - » Purchase to Order
- **Process Flow Insights** created to visualize possible process inefficiencies and leakages within the process flow to prevent process completion.

Interaction

- **Kick-off** session to outline the steps & preparation
- On-demand **support** with preparation & authorizations
- 3-day **workshop** including RCA & best-practice action items
- 2 **follow-up** sessions to safeguard customer adoption

Prerequisites

- SAP Value Assurance, SAP MaxAttention, SAP ActiveAttention
- SAP ERP or SAP S/4HANA with ST-A/PI 01T SP2 or higher
- SAP Solution Manager ST7.2 SP10 or higher
- Implementation (incl. manual steps) of SAP notes 2811411 & 2424585

