Knowledge Management

Purpose

With its Knowledge Management capabilities, SAP NetWeaver? provides a central, role-specific point of entry to unstructured information from various data sources in the portal. This unstructured information can exist in different formats such as text documents, presentations, or HTML files. Workers in an organization can access information from different sources such as file servers, their intranet, or the World Wide Web. A generic framework integrates these data sources and provides access to the information contained in them through the portal.

Knowledge Management functions support you in structuring information and making it available to the correct target audience. These functions include search, classification, and subscriptions (see below): You can use these functions on all content of integrated data sources, as long as the technical conditions are met.

Integration

Knowledge Management is a part of SAP Enterprise Portal. The entire functional scope and configuration of Knowledge Management are available in portal iViews.

Functions such as discussions, feedback, and sending items from KM folders by e-mail are integrated into Knowledge Management and enable you to work across role and department borders. In addition, Knowledge Management functions are used in Collaboration, for example, to store documents in virtual rooms.

Knowledge Management supports the SAP NetWeaver? scenario Information Broadcasting. You can use the BEx Broadcaster and Knowledge Management to make business information from SAP NetWeaver Business Intelligence available to a wide spectrum of users in the portal. You can store the following BI objects in KM folders:

- Documents with precalculated reports.
- Links to BEx Web applications and queries with live data.

Various Knowledge Management functions, such as subscriptions for documents, are available for these items. There is a specially modified user interface for displaying BI items in KM folders. You can also change or extend this interface to meet your requirements.

For more information about the integration of BI reports in KM folders, see Information Broadcasting and Integration of SAP BW 3.5 and SAP EP 6.0.