Problems with workflow template or task consistency

Purpose

The workflow uses templates and tasks for the processes. It can be that there are problems between the bindings of these tasks and templates or in the customizing.

Overview

The Wiki describes the workflow task and template consistency check method for the SRM Workflow Analysis Tool, which examines whether the workflow tasks and templates are consistently used in an SRM system.

Diagnostic check in the tool

The same consistency check is used in this tool as in the transaction SWUD. It checks the template and tasks consistency of the used workflow template in the document which is analyzed. If the check returns any error then the following message will appear:

WF_TASK_ERR – Workflow consistency check failed for <WF TEMPLATE>

Additionally, the used dialog tasks are checked:

The agent assignment is not set as ‘General’ and no agents are found:

WF_TASK_ERR - No agents are assigned to task <WF TASK>

The agent assignment is not set as ‘General’ but agents are found:

WF_TASK_ERR - Task <WF TASK> is not set as general task

How to check the details of the problem?

If there is an error in the template or task, first the main workflow template need to be checked of the analyzed document, this is appearing at the workitem part in transaction BBP_PD. This need to be used in the transaction SWUD:

- Type in the workflow template, use for 'Task type' "WS" and for 'Task' the number of the template
- Execute the 'Test Environment' use the flag 'Including Parts'
- Execute the 'Consistency Check for components' with the flag 'Including subworkflows'
- The check will return the errors for the tasks and templates

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