Worklist Release and Troubleshooting

**Purpose**
This is a brief summary of common checks that can be performed in case of issues during worklist creation and release.

**Overview**
Following the information in this Wiki and the various SAP Notes, KBAs and Wikis referred to in this Wiki, this should help to resolve commonly known issues arising in relation to creating and releasing worklists within the workflow processing. These are typically used in Asset Accounting for mass changes for asset master data and also mass transfers and retirements (common transactions used in this regard are AR01 and AR31).

**Workflow**
Commonly known issues may be:

- In the user inbox the worklist remains in status "In Process" or "Ready"
- Message '5W141 - No administrator found for task' is issued in transaction AR31

The technology of the mass changes is based on workflow. To be able to use this you need to have the minimum configuration of the workflow. Errors and difficulties are often due to missing customizing, various SAP Notes and Wiki pages already exist to help in troubleshooting. Most are mentioned and referred to in this Wiki.

The customizing of the workflow is found in IMG (transaction SPRO) under menu path: SAP NetWeaver - Application Server - Business Management - SAP Business Workflow - Maintain Standard Settings (SWU3). Here is the possibility of an ‘auto-customizing’ (transaction SWU3) which will show whether the customizing is incomplete or not. Process the automatic customizing for workflow in transaction SWU3. For further information also review SAP Note 75976.

1) Check in transaction OAWF (IMG: Asset Accounting - Preparing for Production Startup - Authorization Management - Assign Workflow Tasks) if the responsible users are assigned to the workflow tasks:
   - Menu path: Basic Functions
     - Assign tasks to agent
     - Correct worklist
     - Release worklist
     - Correct and release worklist

   For further information also see SAP Note 544703 - FAQ Mass change / Mass retirement

2) In addition check if the users are assigned to the workflow-tasks in the basis-component (transaction PFTC).
   - Menu path: Task type: TS - Standard task
   - Task: corresponding task (e.g.8010) 00008010 CORR. AM WL
   - Name: Correct worklist
   - or e.g.: Task type: TS - Standard task
   - Task: 00008011 Rel.AA WList
   - Name: Release worklist

   The relevant logic is, if the system finds that the agent or user is defined, it will go straight to transaction code SO01. And the user can edit the work list there.

For further information also see SAP Note 543138 - Mass change / mass retirement

**Related Documents**

WIKI  Asset Master Record Mass Changes

**Related SAP Notes/KBAs**

127931 - Workflow for Mass change in FI-AA from 40B on

322526 - Analysis for workflow problems

75976 - Problems with mass changes / mass retirement
210897 - Substitution of time-dependent data
653093 - Error 5 W 141 with work queues