HCM Performance Management (PA-PD*) Troubleshooting Guide

Do you want a quick start in checking issues related to PA-PD*?

Here are some general issue analyzing methods and known solutions.

What kind of problem are your facing?

1. The system is responding slowly
2. Object Based Navigation (OBN) does not work
3. Dump or Exception happens
4. An error message is prompted
5. Incorrect result without any dump, exception or error message
6. Print or print preview does not work
7. Authorization check gives unexpected result
8. Appraisal document or POWL list is locked
9. How to define POWL my own way
10. Transportation of template is not successful
11. Follow-up processing does not work correctly
12. How to trace changes on appraisal documents
13. Appraisal documents are deleted by accident
14. Note sure of the usage of BAdI's